



ARIZONA HAND AND WRIST SPECIALISTS

HAND, WRIST & ELBOW SURGERY

RECONSTRUCTIVE & MICROSCOPIC SURGERY

A Division of OSNA

James G. Beauchene, M.D.

Matthew M. Conklin, M.D.

E. Scott Frankel, M.D.

Paul M. Guidera, M.D.

Mark J. Leber, M.D.

John J. Shaff, P.A.-C.

Jami J. Aranda, P.A.-C.

PROMPT PAY DISCOUNTS

POLICY

Payment is due at the time of service however, the following procedure will be followed regarding prompt pay discounts given to patients.

PROCEDURE:

Prompt pay discounts will be offered to patients based on the following guidelines:

- **Contracted Insurance:** No discount on services or supplies covered by the insurance plan, as the contract precludes this.
- **Non-Contracted Insurance:** 40% discount will be applied on services that are paid at the time of service, after a \$200 deposit. Discount must exceed \$25.00 to be administered
- **Self-Pay/ No Insurance:** Same as our non-contracted Insurance.
- **Items Not Covered By Insurance Plan:** 40% discount if paid at the time of service with the exception of Xiaflex injections and PRP injections. Discount must exceed \$25.00 to be administered.

Prompt pay discounts are applicable to both services and supplies.

Prompt pay patient accounts will be specially marked to ensure discounts are allocated accordingly. The account will have a PROMPT patient alert identifier assigned, a charge note attached to the date of service, and/or a financial note outlining the terms of the discount as communicated to the patient.

Prompt pay discounts are not to be confused with financial hardship adjustments. Financial hardship adjustments are determined on a case-by-case basis based on the patient's ability to pay their balance (s) and to the extent permitted under the provisions of state and federal law.

This policy is subject to change at company discretion.

For questions regarding this policy, please contact our billing department at 602-393-1010